

FAQ

Frequently Asked Questions Q&A for campsites Please refer to this first before contacting us.

[Questions about reservations]

Q When can I make a reservation?

A Reservations are accepted from two months before the date of use, so the campsite is scheduled to open on April 25th, and reception will start on February 25th. Reception hours are from 8:30 a.m. to 5:00 p.m. Only telephone reservations are accepted.

Q. How much is the cancellation fee?

A Our campsite does not charge a cancellation fee.

Q.Can I cancel if the weather is bad?

A You can cancel on the day, but please be sure to contact us as soon as possible.

[Questions common to all sites]

Q.I would like to bring my pet.

A I'm very sorry. Pets are not allowed on any of the campsites. Please note that you may be asked to leave the park if you confirm the entry of your pet. Therefore, the same applies if you do not unload your pet from the vehicle.

Q. Please tell me the check-in time?

A Check-in hours are from 8:30 to 20:00 at the free site and from 14:00 to 18:00 at the auto site. If you are late, please be sure to call me.

Q Can I go out at night?

A You are free to go out, but please refrain from going out after 10:00 pm.

Q.I would like to specify the location of the site.

A Auto-site can be specified depending on availability.

We will listen to your requests such as "I have a small child, so the edge is good", "I have a handicap, so I want a place near the toilet".

However, we may not be able to meet your request depending on the accommodation situation on the day before and after.

The location of the free tent site cannot be specified. In addition, depending on the usage situation, the staff may specify the location. Please keep a distance of 2m or more for safety reasons.

Q: My friends are camping, and I will have a BBQ with them and return home at night. Is it free?

A Even day trips will be counted as the number of users. Until 10:00 at night. In addition, the time for delivery is not counted, but if there is a possibility of talking, a fee will be charged, so please be careful.

Q.Is it possible to check out early in the morning?

A Check out is until 10:00. You can check out early in the morning. If you have rental items, please follow the staff's instructions in advance.

Q Is it possible to check out after 10:00?

A A day camp fee will be charged for use after 10:00 am. Please note that if the next day's auto site "cottage", "bungalow", or "individual car site" is fully booked, we will not be able to offer day camps.

Q.Is it possible to camp only with junior high and high school students?

A Basically, you need to be accompanied by a guardian (20 years old or older). On the day, we will ask for the contact information of the guardian and the contact information of the school currently attending school. Please note that the facility will not be held responsible for any trouble caused by guests.

Q: Is it okay if I only use it for yakiniku at night and return late at night?

A you can't. This facility will be given priority to those staying at the camp. Guests using the day camp, BBQ, etc. must leave the park by 18:00.

Q.Are there insects in the campsite? I'd like to camp where there are no insects.

A There are insects. There are also stinging insects (mosquitoes, gnats, and bees). Basically, it will be a campsite close to the mountains, so it is difficult. If possible, please take measures against insects in advance before coming. We sell "insect repellent spray" and "mosquito coil" in the administration building.

Q. Are there beetles, stag beetles, etc.?

A Not many. Although it is difficult to find them, you may encounter Hokkaido squirrels and rabbits. (lucky)

Q When will the cherry blossoms bloom?

A It depends on the year, but it starts blooming from around the end of April to the end of Golden Week. It is often in full bloom after Golden Week.

Q.Can I use credit cards and electronic money?

A Only cash or paypay is supported.

[A site where you can pitch a tent freely question]

Q. How should I carry in my luggage at the free site?

A We have a cart available for you to use. Please note that it is not possible to enter or bring in a car.

Q Can I go camping empty-handed?

A Empty-handed camp Only 2 groups per day are available. The basic set includes a 4 person tent , tarp screen, 2 lanterns, a bonfire, a BBQ stove, a table, chairs, and a sleeping bag(4). In addition, firewood (1k), charcoal (3k), ignition agent , work gloves, plates, cups, disposable chopsticks, cooking utensils (knife, cutting board, tongs, bowl, colander, dish soap, sponge) are available. (For more information, please read We have started empty-handed camping.) As for the ingredients, please procure them from supermarkets and butchers in the town and bring them with you.

[question of auto site]

Q Can I use an individual car site for my camper?

A It is possible if the vehicle is within the parking space width 3.5m x length 10m.

Q Is it possible to stay overnight in the car?

A We have a dedicated car overnight site. (13 units, space 3.5m x 5m)

Also, you can't put up a tent. (Bonfires are prohibited)

Q Please tell me the usage fee of the cottage?

A Regarding the use of the cottage, we charge 800 yen per person for junior high school students and above as a campsite entrance fee and 15,000 yen as a cottage usage fee.

In addition, the basic capacity of the cottage is 6 people, and bedding is provided for 6 people, but if you use more than this, you will be charged a new admission fee and bedding fee.

Q Can I set up a tent in front of the cottage or bungalow?

A You can pitch a tent or tarp in front of your cottage bungalow.

Q.Can I use fire to cook in the cottage/bungalow?

A In the cottage, you can cook using fire, but please refrain from yakiniku. Fire is strictly prohibited in the bungalow. Please enjoy "BBQ" outdoors. We also have a BBQ stove rental, so please make a reservation in advance.

Q.Can I smoke inside the cottage/bungalow?

A Smoking is prohibited in the cottage bungalow.

Q How many people can stay in the bungalow?

A Bungalows are limited to 3-4 adults or 2 adults and 2 children.

Q.Do you have rental tents?

A There are 4-person and 5-person tents. Please make a reservation as soon as possible.

Q. How many tents can I put up on an individual car site?

A Please note that it depends on the installation method and the size of the tent

Q How many cars can the cottage/bungalow/autosite park?

A The parking space of the cottage is 2.5m x 8m (ordinary car, about 2 cars vertically)

The bungalow parking space is 3.5m x 6.5m (1 standard car)

The parking space of the individual car site is 3.5m x 10m (regular car, about 2 cars vertically)

There are two types of parking spaces on the camper site: 5m x 8m and 4m x 22m.

Q.I would like to use it on a large bus.Is it possible?

A We do not allow large buses to enter during busy times. This is because the entrance and exit aisles of the parking lot are very narrow and can cause accidents. In addition, if you cannot fit in the parking space on the site, you will not be allowed to enter.

Q.Do the cottages/bungalows come with toilets, showers, and electrical appliances?

A There are toilets, showers, electrical appliances, bedding, etc. in the cottage. The bungalow is equipped with lighting and outlets inside and outside, and please use the shared facilities for toilets and kitchens. Please bring your own bedding.

[Questions about bonfire and BBQ]

Q.Can we have a bonfire?

A Open fire is prohibited. Please use the bonfire stand for the bonfire. The shop also sells firewood. Please use a bonfire stand that is at least 30 cm away from the ground, and please be careful not to burn the lawn by laying a fireproof/insulating sheet. Also, please do not burn a lot of firewood or burn garbage. In addition, in case of strong winds, bonfires are prohibited, so please follow the instructions of the staff. Please extinguish the fire properly and dispose of it in the designated place. Please finish the bonfire by 9:30pm and go to bed by 10:00pm. In addition, bonfires are prohibited at the car overnight site.

Q.Is there a BBQ stove and a dedicated space for yakiniku?

A Please bring your own BBQ stove if possible. BBQ is possible at your place of use. We do have BBQ stoves available for rent, but the number is limited, so please make an early reservation.

Simple stoves that stack blocks or stones are prohibited (no open flames). Please do not burn the lawn. There is a barbecue house (free) as a space dedicated to yakiniku.

Q.Can I use the BBQ House without a reservation?

A If there is space, it is possible, but we recommend that you make a reservation because it may be filled with reservations.

Q What do I need when using the BBQ House?

A The BBQ house has a roof and is equipped with a table, chairs, and a stove. There are two outdoor furnaces in the house, each with four. It can accommodate 30 to 40 people per building. Rental nets and charcoal are charged.

Q.Can I have a BBQ empty-handed?

A We have a "BBQ stove rental" at our facility. We do not sell "ingredients". At the shop, we sell "charcoal," "ignition agent," and "grilling nets." There are convenience stores, supermarkets, home centers, and butchers within 5-10 minutes, so please purchase ingredients there before coming.

Q: Can I bring my own stove and BBQ?

A BBQ is possible. However, the free site and auto site are available until 18:00 for the day camp. Guests' BBQ is available until 22:00. There is also a yakiniku stove for rental.

[play question]

Q Can I go fishing?

A you can't. There are no fish in the stream in the park, so fishing is prohibited.

Q Can fireworks be used?

A Only handheld fireworks are allowed. Please refrain from using fireworks on the lawn. (Flying fireworks are prohibited)

Q Can I use the sound equipment (karaoke, musical instruments, radio cassette player, megaphone), etc.?

A You can not use it. Please refrain from doing so as it will be a nuisance to those who camp quietly.

[Questions about baths and hot springs]

Q.Is there a bath nearby?

A "Fura Nui Onsen" is about 10 minutes on foot and 5 minutes by car.

Q.Is there a hot spring?

A About 25 minutes by car in the direction of the Tokachidake mountain range from our campsite is the Fukiage Onsen Recreation Center Hakuginso. The hot spring with 100% natural hot spring source and sauna will refresh your mind and body.

We are the same affiliated company as our campsite, and we give "hot spring discount tickets" to everyone who uses the campsite. Please use it once.

[Questions about tourist spots]

Q.Are there any sightseeing spots nearby?

A I have.

First, there is "Kamifurano Hinode Park Lavender Garden" next to the campsite. The lavenders of "Nomurasaki No. 3" and "Okamurasaki No. 4" bloom on a gentle hill of about 4 hectares for the month of July, welcoming you with a purple carpet. And "climbing the Tokachidake mountain range" is also attractive. In addition, Kamifurano Town has "Kanno Farm", "Flower Land", "Lavender East", "Goto Museum", and "Trick Art".

In Biei Town, there are "Zelbu Hill", "Shikisai Hill", and "Blue Pond" Farm Tomita, Flower Park, and Saika no Sato in Nakafurano Town

Furano City has "Kaze no Garden" and "Lavender Forest".

In the Biei/Furano region, there are facilities that attract many flowers, and colorful flowers bloom from early summer to autumn, inviting everyone to a space of excitement and healing.

Please use Kamifurano Hinode Park Campsite as a base for sightseeing and outdoor activities.



In the summer, 40,000 purple lavenders bloom on a gentle hill of about 4 ha.

Filled with colorful flowers, we welcome you.

Let's ring the "bell of love" and be happy.



When you go up to the observatory, you can see the lavender fields, and the Tokachidake mountain range to the east.

Mt. Ashibetsu to the west, with a 360-degree view of the surrounding hills and countryside

You can meet a superb view like a large panorama.



Large panorama of the Tokachidake mountain range